

Education Sessions Schedule



<i>Title</i>	<i>Track</i>	<i>Format</i>	<i>Location</i>
Tuesday, May 6th, 2025			
1:00 - 2:30 pm			
Pepsi Equipment Certification Center Tour	Preconference Education	Tour	TBD
Caesars Palace Food & Retail Operations Tour	Preconference Education	Tour	UNLV
1:00 - 3:30 pm			
Category Management Bootcamp	Preconference Education	Workshop	TBD
UNLV Black Fire Innovation Lab Tour	Preconference Education	Tour	UNLV
2:00 - 3:00 pm			
Allegiant Stadium Operations Tour	Preconference Education	Tour	

Education Sessions Schedule



Title *Track* *Format* *Location*

Wednesday, May 7th, 2025

8:00 - 8:50 am

NAMA Government Affairs Update

Leadership

Panel Briefing

Trending Technologies in Convenience Services

Technology

Panel Briefing

Mentoring Mash-up: Challenges and Best Practices for Young Professionals

Knowledge-Based
Networking

Round Table Discussion

Beyond OCS and Micro Markets: Aligning Your Hot Dispensed Beverage Services with Consumer Needs in 2025-2026

OCS/Pantry Spotlight

Focused Briefing

The NAMA Show Newcomers Introduction

Essentials

Focused Briefing

9:00 - 9:50 am

From Clashes to Consensus: Mastering Conflict Communication

Leadership

Focused Briefing

Upcoming Trends in Hot & Cold Beverages

Sales/Marketing

Panel Discussion

Education Sessions Schedule



Tactical Sustainability Essentials for Vending Operators	Essentials	Focused Briefing
Self-Service Trends & Transformations: A Shared View of the Horizon	Knowledge-Based Networking	Fishbowl Panel Discussion
Building Meaningful Connections: Mentorship & Networking for Lasting Impact	Leadership	Focused Briefing with Case Study
Level Up Your Vending: Transitioning to Smart Store Solutions	Essentials	Panel Discussion
10:00 – 10:50 am		
AI Developments In Convenience Services: Incorporating it Legally and Avoiding Roadblocks	Leadership	Focused Briefing
Empowering Frontline Leaders for Success	Operations	Briefing and Roundtable Discussions
Software: When, Why, and How to Implement into Your Business - An Open Forum with Expert Panelists	Knowledge-Based Networking	Town Hall
Brewing Better Business: Leveraging Digital for Transformative Coffee Programs	OCS/Pantry Spotlight	Briefing and Town Hall
Vending Machines Unlocked: Inner Workings, Common Issues, and Smarter Fixes	Essentials	Briefing and Demonstration

11:00 – 11:50 am

Education Sessions Schedule



Planning Your Exit: How to Maximize the Value of Your Convenience Services Business	Leadership	Focused Briefing
Beyond Catching a Thief: Proactive and Reactive Approaches to Loss Prevention	Operations	Briefing and Town Hall
Driving Rapid Growth Through Purposeful Community and Audience Engagement	Sales/Marketing	Panel Discussion and Case Study
Demystifying Payment Fees: Your Guide to Smarter Transactions	Technology	Focused Briefing
Building a Winning Brand Online: Workshop & Roundtable for Vending and Micro Market Entrepreneurs	Knowledge-Based Networking	Workshop
Data Driven Insights for Pantry Services	OCS/Pantry Spotlight	Panel Briefing and Case Study
Financial Responsibility and Accounting for Small Operators	Essentials	Focused Briefing

Title

Track

Format

Location

Thursday, May 8, 2025

8:30 - 9:20 am

Stealing Fire: Lessons and Inspiration from America's Greatest Brand Entrepreneurs	Leadership	Briefing and Case Studies
--	------------	---------------------------

Education Sessions Schedule



<p>Illuminating Retail Success: Leveraging Environmental Factors to Transform In-Store Experiences</p>	<p>Operations</p>	<p>Focused Briefing</p>
<p>Client Priorities: Proactive Strategies Guided by Data for Different Workplace Types</p>	<p>Sales/Marketing</p>	<p>Panel Discussion</p>
<p>Advanced Uses of AI in Convenience Services: Transforming the Future of Vending</p>	<p>Technology</p>	<p>Panel Discussion</p>
<p>Retailing 101</p>	<p>Essentials</p>	<p>Panel Briefing</p>
<p>8:30 – 10:20 am</p>		
<p>Pantry Services 101</p>	<p>OCS/Pantry Spotlight</p>	<p>Focused Briefing</p>
<p>Harnessing AI to Decode Data: Waste Management Workshop</p>	<p>Operations</p>	<p>Workshop</p>
<p>9:30 – 10:20 am</p>		
<p>Navigating Leadership Pathways: Elevating Careers and Creating Roadmaps to Entrepreneurship</p>	<p>Knowledge-Based Networking</p>	<p>Briefing and Town Hall</p>
<p>C-store Recon: Convenience Growth Through Consumer Mission Trips and Experiences</p>	<p>Operations</p>	<p>Focused Briefing and Case Study</p>
<p>Beyond Transactions: Building Brand Loyalty</p>	<p>Sales/Marketing</p>	<p>Focused Briefing</p>
<p>Essential Warehousing Efficiency</p>	<p>Essentials</p>	<p>Focused Briefing</p>